Patient Statements

Claims to Cash, *Quicker.*™

Overall Processing Service

Processing timely and accurate patient statements is a key step to full cash reconciliation. Free up your staffing resources, eliminate inventory costs, and improve cash flow. Transfer your statements to GHN-Online in seconds, then we will print and mail the statements for you. This comprehensive processing service is designed with your facility's needs in mind – with or without credit card options. A clear, concise and professional summary of the patient's financial responsibility, delivered in a timely manner, will help increase pay rates on the first mailer.

Patient Statments - Why GHN?

Common Industry Challenges

1. Inventory management has a costly effect on the bottom line, both in material and time.

2. Excessive costs manually individualizing statements has little effect on pay rate success.

3. Performing redundant tasks leaves less time to focus on tasks with the greatest impact, such as collection balances.

4. Patient statement processing capability is commonplace, affecting your competitiveness, if inventory and resource costs are too high.

5. Often unpredictable or even untimely submission of statements, especially if employee(s) are out of the office. Even higher costs to submit statements if a manager has to temporarily take the responsibility of sending out statements when the staff is out.

GHN's Solution

1. Statements are loaded directly into the system, printed and mailed by GHN – no reordering of forms, envelopes, postage, or additional billing staff resource hours.

2. Professional, comprehensive and intuitive statement, listing the patient account number, date of statement submission to GHN, amount due, and number of pages.

3. Increase in productivity becomes evident as staff has more time available to make collection calls on larger balances and handle other important tasks with the most impact on the bottom line.

4. Competitive advantage to repurpose team to core competencies.

5. More timely and cost effective submission of statements, which lowers days in AR. Cost per statement are predictable for budgeting purposes.

Value-Added Features

- GHN's billing services group handles all aspects of statement processing.
- Files are assembled during the daily electronic claim routine.
- Statements are automatically loaded into the system, printed and mailed by GHN.
- Statements printed with and without credit card option to better accommodate your patients.
- Statement utilization reporting broken down by various criteria, such as statement submission date, amount due, patient account number, etc.

Improved Cash Flow

- No inventory expenses incurred
- Lower administrative expenses
- Reduced interval between processing and mailing, leading to faster cash turnaround

What our clients are saying...

"With GHN's patient statement processing, we have lowered our inventory costs and maximized each resource's time, increasing productivity and renewing focus on more important clinical and operational matters."

"Our pay rates have increased on the first mailer with GHN's timely, professional statement processing service."

About GHN-Online, Inc.

GHN-Online, Inc. is a leading provider of real-time claims management and end-to-end transaction processing solutions. Enterprise-class and HIPAA-compliant, GHN offers the simplest and fastest claims-to-cash solution, anywhere™. With an open architecture that efficiently integrates all stakeholders in the healthcare reimbursement model, GHN solutions drive a 100 percent claims acceptance rate. GHN's intuitive capabilities are moving the industry toward instantaneous, complete and accurate electronic claims transaction processing for thousands of healthcare payers and providers nationwide.

www.ghnonline.com

Claims to Cash, *Quicker.*™

GHN-Online, Inc.
12655 North Central Expressway,
Suite 550
Dallas, TX 75243
214.696.5717

© 2008 GHN-Online, Inc. Printed U.S.A.