

Day-to-Day Challenges

Healthcare providers must navigate increasingly challenging revenue cycle management processes for timely reimbursement every day. Rising expenses, shrinking reimbursements rates, increasing days in accounts receivables, and sharpening inconsistencies due to manual processes are just a few of the daily challenges faced by those who manage healthcare facilities.

The convoluted and complex payments process requires constant attention. Healthcare providers are seeking better ways to generate accurate primary and secondary claims, manage the receivables process, and invest working capital.

Manage Claims from Start to Finish

Cut denial rates in half and quickly resolve rejected claims with GHN-Online's Direct Data Entry (DDE) solution. DDE allows you to more effectively manage your revenue cycle by easily correcting specific claims in error. The claims management process is simplified, allowing you to view, prioritize, and correct claims within the DDE system. Save time, correct claims faster, resulting in claims-to-cash, quicker.

Significant Benefits

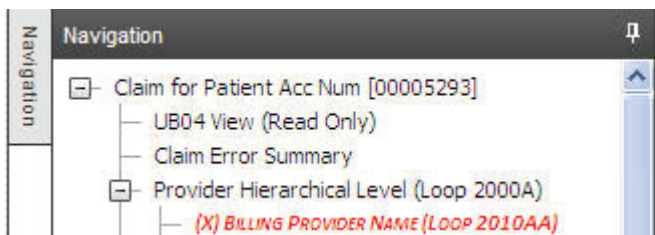
When used in conjunction with other Visum™ capabilities, DDE can provide significant results to your bottom line and simplify the revenue cycle process. The advantages of DDE include:

- Dramatic reduction of denial rates
- Directly correct claims associated with all payers, not just Medicare
- Quick and easy resolution of claims stuck in error
- Visible reduction in AR days
- Improved staff productivity

How It Works

Upon opting in for the DDE service, DDE is easily accessed through Visum's Error Dashboard where online errors are listed for correction. In a few steps, the user will be able to quickly correct claim errors and resubmit claims to the insurance carriers by navigating to the element(s) corresponding to the errors identified on the screen.

The below visuals show the Navigation pane to navigate to the elements corresponding to the errors and the Claim Error Summary page instructing the user to select the red segments in the Navigation pane to navigate to the elements corresponding to the identified errors.



Claim Error Summary

Status	Loop	Element	Error	Old Value	New Value
Active	2010AA	Billing Provider Primary ID	The value '1999999999' fails the check digit algorithm for the "HIPAA National Provider ID (NPI)".	1999999999	
Corrected	2300	Admit Date and Admit Hour	Admit Date and Hour is incorrect. Format Should be CCYYMMDDHHMM (example: 200701261100)		200801230700

What our clients are saying...

"With Visum's DDE solution, we have eliminated time-consuming claim error corrections. It is now possible to correct all my claims' errors at one time."

About GHN-Online, Inc.

GHN-Online® is a leading provider of real-time claims management and end-to-end transaction processing solutions. Enterprise-class and HIPAA-compliant, GHN offers the simplest and fastest claims-to-cash solution, anywhere™. With an open architecture that efficiently integrates all stakeholders in the healthcare reimbursement model, GHN solutions drive a 100 percent claims acceptance rate. GHN's intuitive capabilities are moving the industry toward instantaneous, complete and accurate electronic claims transaction processing for thousands of healthcare payers and providers nationwide.

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